

Frequently Asked Questions about Tourism and COVID-19 in Peru

Introduction

Peru is a bucket list destination for most avid travellers but in 2020 and part of 2021, like most touristic destinations, it historic sites and borders remained partially closed due to the Covid-19 pandemic.

While the sanitary situation is being controlled globally and different countries are slowly starting to open their borders to international tourism, PROMPERU has worked the past months in a reopening plan for domestic and international tourism when the time is right and safe for visitors to come.

As we adapt to the changes that travelling imply nowadays, we strongly believe that safety and health comes first.

That's why the public and private sector have worked jointly in order to adjust the implementation of the mandatory protocols in the different tourism segments.

Find below some of the measures the Peruvian government has taken in the past months to assure a safe visit to Peru.

For detailed and undated information please visit Peru travel and contact our

For detailed and updated information please visit Peru.travel and contact our Information Offices (iPeru) Whatsapp +51 944492314. Check also your local travel advices before planning your trip to Peru.

How is the vaccination process going in Peru?

The vaccination process already started in February 2021 and the phases of vaccination are the following:

First phase

In this stage, the aim is to protect the integrity of the Health System, the elderly and the continuity of basic services.

Any person who provides services regardless of the nature of their employment or contractual relationship in the different instances of the health sector, adults aged sixty years and over, the President, personnel of the armed forces and police, firemen, red cross, security personnel, brigades' members, cleaning staff, health students.

Second phase

People with comorbidity, population of native or indigenous communities, personnel of the National Penitentiary Institute and persons deprived of their liberty.

Third phase

People ages 18 to 59 will be vaccinated.



Is there a quarantine period or any other restriction on entry?

No. Currently there is no quarantine period to comply but travellers must arrive to Peru with a negative PCR taken no more than 72 hours before the flight or antigen test taken no more than 24 hours before the flight and must fill out a sworn statement (link).

Flights within the country (domestic) do not require prior molecular tests. You will only be asked to sign an affidavit stating that you do not have symptoms of COVID-19.

The non-compliance regarding the use of the face mask or the instructions given by the airlines, the airport, or others, can result in boarding cancellation or it can be a reason to reject the boarding of a passenger to Peru.



What is the current situation of the Peru borders?

The Peruvian Government is constantly announcing new set of restrictions. All the regions of Peru have been divided in a four-tier system. (Moderate, High, Very High, Extreme) with further restrictions depending on the level of risk.

The entrance of non-resident passengers from India, South Africa and/or Brazil, or who have made a stopover in such countries in the last 14 days, is suspended until **September 5**th.

Most commercial airlines are operating between Peru and other countries. If travelling via another country, it is essential you check the travel advice for that country



Is Machupicchu open?

Machupicchu reopened on March 1st, 2021 after a brief quarantine closure in February. It initially opened in November 2020.

Protocols have been implemented during these past months to assure a safe visit to the citadel. Only 2244 persons will be allowed per day, distributed in 9 schedules from 06:00 a.m. to 02:00 p.m, people should keep a 20mts distance between groups of maximum 8 people including the guide, also, 4 circuits have been habilitated to avoid agglomerations.

Before entering the temperature of the visitors will be checked and in case it is 38° or more the entry will not be permitted.

Other mandatory protocols and recommendations are:

- Visitors must wear a mask all the time plus a face shield at the bus on the way to the citadel.
- Visitors must comply the social distancing of 1.5 meters between them.
- The consumption of food inside the citadel is prohibited.



Is the Inca Trail currently open?

The Inca Trail to Machupicchu opened its doors on July 15, complying with the biosafety protocols to avoid Covid-19 infections.

Up to 250 people will be able to trek per day. This represents 50% of the normal capacity. This means, 250 people per day including visitors, guides and porters with groups of maximum 8 people.

Once the trek is over, the people who work on the Inca Trail will be thoroughly checked and screened.

The use of masks will be mandatory, as well as the distance between groups of walkers, the capacity in the camping tents will also be limited to avoid crowds.

The visit will only be for the citadel, therefore, places such as the Machupicchu and Waynapicchu mountains, Inka bridge, Intipunku and Temple of the Sun will NOT be available for the tourist visit yet.



Which other sites are currently open?

Most of the touristic sites and museums are already open but operating with limited capacity. We strongly suggest to check the availability of entrance tickets with anticipation and to reconfirm with tour operators or with our Information Offices if any site you are planning to visit is open.

Archaeological sites like Kuelap, Ollantaytambo, Sacsayhuamán among many others opened in November 2020 as well as the tour operations in places like Ballestas Islands, Lake Titicaca, Colca Valley and the Moche route.



What Covid 19-related safety measures can travellers expect upon arrival in Peru?

Peru received the Safe Travels seal, awarded by the World Travel and Tourism Council, which recognizes tourist destinations in terms of safety and hygiene in the face of Covid-19.

While some current restrictions on foreign travel are still active, the Peruvian government is applying all the measures necessary for a safe visit to Peru.

These measures, as well as the private ones have been worked by operators, hotels and tourism representatives in general, includes safety actions and good practices in order to keep high quality services during Covid 19, once domestic and foreign tourism is active again.





What destinations in Peru have the Safe Travels seal?

To date, Peru has several destinations that obtained the Safe Travels seal:

Machu Picchu, Sacred Valley, Cusco city, Alto Mayo, Tarapoto, Miraflores, Ayacucho, Piura beaches (<u>Cabo Blanco</u>, <u>Los Órganos</u>, <u>Vichayito</u>, Punta Veleros, <u>Las Pocitas</u>, El Amor y <u>Máncora</u>), San Martin (Tarapoto, Moyobamba, Altomayo, beginning of river Tioyacu and Santa Elena reserve), Loreto (Iquitos – Río Amazonas – Reserva Nacional Pacaya Samiria), Huánuco (Huánuco Campiñas, La Unión and Cordillera Huayhuash), Kuélap, Gocta y Chachapoyas - Huancas(Amazonas), La Libertad (Cascas, Puerto Morín, Malabrigo, Magdalena de Cao, Huanchaco, Pacasmayo, Moche y Trujillo), Arequipa city, the Colca valley and the Tumbes beaches circuit (Los Manglares de Tumbes national sanctuary, Manglares de Puerto Pizarro, Playas de Tumbes, City Tour "Ciudad de Tumbes", the archaeological circuit Cabeza de Vaca, Zorritos, Punta Sal), Cajamarca, Selva Central, Oxapampa, Trujillo, Ica, Nasca, Paracas, Caral, Titicaca lake, Puerto Maldonado (Manu, Tambopata), Callao, Pachacamac, Barranco (Lima), Cordillera Blanca, Conchucos Sur, Huaráz, Yungay, Recuay, Huari, Carhuaz (Ancash), Puno and Cajamarca.



Mandatory protocols for restaurants, travel agencies, tour operators, guides, adventure tourism and airports have been approved and put into practice in the last months.

Many hotels in Peru are offering **testing facilities** for guests for their return to their countries or whenever they need it. This will be afforded by the guests and the hotels will give all the information and advisory for their safe testing in local laboratories or in their facilities.

There is currently a laboratory located in Lima's International Airport for travelers who need an antigen or molecular test. (from 5am to 5 pm)

Among others, the use of a face mask is mandatory in public and there is a limited access to malls and shops. Restaurants are open with a limited space occupation and with strict sanitary measures. Delivery services are available too.



How much does a molecular or antigen test cost in Peru and how long does will it take to have a result?

An antigen test could cost between 25€ - 33 € (120 - 160 soles) and a molecular test around 52 € - 62 € (250 – 300 soles).

The results time may vary depending on the laboratories but it usually takes between 1-12 hours for Antigen and 12-24 for Molecular tests.

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Airports:

- -Temperature control
- -Only admission with doble masks will be allowed.
- -Only passengers will be allowed to enter to the airports. If they require additional help, they may enter with a companion.
- -The disinfection of footwear will be provided before entering the airports.
- -Social distancing will be mandatory.
- -Electronic check-in is recommended before attending the airport.
- -If the passenger has a luggage, they must personally deliver it.
- -Sworn declaration
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Hotels:

Sanitary processes for interaction with customers in areas such as reception, common areas, food service that is only for guests. Also, the cleaning and disinfection procedures for each area of the hotel: security, reception, lobby, elevators, stairs, passageways, housekeeping, laundry, warehouses and the areas of use of administrative personnel.

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Restaurants:

Restaurants comply with a series of sanitary measures to avoid contagion between workers and customers.

Delivery and take out services are allowed everywhere and restaurants are open but with <u>limited capacity</u>. This will depend on the tier they are located.

It is mandatory to maintain a safe distance between tables. In addition, restaurant workers must wear a mask during their shifts.



Travel agencies, hostels and tourist guides:

Establishes hygiene and sanitation provisions; use of protective equipment; protocols in care, administrative and operational areas; appointment of personnel for symptom identification activities; among others.



Sanitary protocol in protected natural areas:

For the reactivation of tourist activity in protected natural areas, an articulated and continuous work has been developed with the various sectors that involves both regional, provincial and district authorities, as well as communities and tour operators.

The aim is that the reopening of these spaces provides security measures for the development of tourist activity towards visitors and does not generate any kind of negative impact for the populations living in the scope of the protected natural areas.

As part of the criteria that have been taken into account for the reactivation of activities and tourist visits, the priority is given to the maintenance and conditioning of some infrastructures (viewpoints, trails, interpretation centers, control and surveillance posts); as well as the protection and biosafety equipment for the personnel of each natural protected area (thermometer, masks, among others).



Sanitary protocol in museums:

Museums and cultural institutions established the reduction of their capacity to maintain more than one meter of distance between the visitors. In addition, the use of masks, disinfection of hands and shoes are mandatory. It is important to mention that to make the visit you must make a prior reservation virtually or by phone.

*Please always contact the IPeru official tourism information platform for updated data in order to confirm and adjust your plans.





Are there any curfews going on in Peru?

Yes, Peru is still fighting against Covid 19 with regulations aimed to control the contagions in all regions of the country. Currently the **State of National Emergency** is in force until March 1st 2022.

The updated regulations that will run until **September 5**th:

- Peru has been divided in a three-tier system. (Moderate, High, Very High) with further restrictions depending on the level of risk.
- Closure of beaches in the Extreme tier regions.
- Social and family gatherings and visits are prohibited
- Everyone must wear face masks in public



Are there any curfews going on in Peru?

Very High Tier:

The curfew runs from 10:00 p.m. to 4:00 a.m. from Monday to Saturday.

High Tier:

Curfew: Monday to Saturday from 00:00 p.m. to 4:00 a.m.

Moderate Tier:

Curfew: Monday to Saturday from 00:00 p.m. to 4:00 a.m.

See the details of the regions according to their tiers here.

Any changes to curfew rules and the emergency state will be announced by the government. Please contact our IPeru offices Whatsapp +51 944492314 for updated information prior to your trip to Peru.



What are the general recommendations for travelling to Peru?

General recommendations before travelling to Peru include checking the travel situation of the country through your local travel agency, our IPeru offices Whatsapp +51 944492314 and your local travel alerts.

You must check the conditions and protocols of the hotels you are going to stay in and check previously all the safety measures in chosen restaurants, tour operators, airlines and transfers.

The use of masks is <u>mandatory</u> in public spaces and plastic face shields <u>might be required</u> in closed spaces such as banks, shops and public transport.



Other recommendations for travellers

- * At some closed public spaces such as hospitals, the use of face shields, in addition to masks, is mandatory.
- * Furthermore, double masking is recommended throughout the country.
- * Make sure that museums, archaeological sites, galleries, parks and nature reserves you want to visit are open, have available spaces and schedule your visit in advance.
- * Security protocols change regularly. Check with your tour operator, agency or by WhatsApp to the IPerú information office by texting (+51) 944 492 314 for information about the curfew hours and restrictions.
- * Visit Peru.Travel to check the latest government press releases regarding the measures taken against COVID-19.
- * Keep your embassy, consulate and travel alert contacts handy in case of any emergency.
- * Keep your distance at all times, keep your hands clean and sanitize your travel gear regularly.
- * Listen to the tourism professionals, guides, drivers, hotel staff advices and follow their indications regarding safety protocols in the places you will visit.
- * Restaurants will be open but with a limited capacity. Book your table in advance or ask your favorite restaurant for delivery or take-out at the hotel.
- * There are many options for outdoor activities in Peru: surfing, kayaking, hiking, trekking, mountain biking, birdwatching, sailing and much more. Check with your tour operator or Peru.Travel for the perfect destination and activity for you.



How will the Covid 19 measures in Peru affect travelers?

Besides considering the negative PCR test taken no more than 72 hours before the flight to Peru or a negative antigen test issued up to 24 hours before boarding and the sworn statement, the travelers must expect the following:

- Consider that there might be places temporarily closed or with a reduced capacity: for example, malls, restaurants, tourist sites
- Vehicle restrictions, curfews.
- Changes in the regulations dictated by the Peruvian government occur periodically, according to the progress or control of positive cases.
- Updated information on the measures against COVID 19 can be found in Peru.travel



What important considerations should travelers know beforehand?

- Visitors must be aware of the requirements of the country of origin, as well as the country of visit. This includes knowing the restrictions, protocols, quarantines and obligations such as the permanent use of masks and face shields in public places.
- If there are positive cases, the Peruvian government has <u>limited</u> isolation spaces and hospitals to carry out the mandatory quarantine and recovery, as well as ICU beds nationwide.
- For emergencies: consulates / embassies are in charge of repatriation flights and processes to their countries. It is necessary to be aware of the travel alerts and the lists of countries not allowed for leisure trips, as well as the costs of repatriation flights in cases of emergency and quarantines in hotels that the traveler would afford.
- Current protocols: Hotels and tourist services must comply with strict safety and health protocols for tourists according to the law.
- Travel insurance although it is not mandatory, it is undoubtedly necessary for travelers to come to Peru with a travel or medical insurance that covers emergencies, including COVID-19 diagnoses.



What impact will this have on the traveler's experience on land?

- -The only requirement for flights to other regions of the country (domestic flights) is the signature of an affidavit stating that there are no symptoms of COVID-19 in the passengers.
- If you travel by car from one region to another, the curfew times that vary by region should be taken into account, as well as the distances between one city and another considering road delays (rainy season, fog, landslides, etc.).
- The highway police are capable to ask for travel or work permits at any point of the road. If the mobilization schedules and the requested permits are not complied with, the police officers can detain the occupants, fine and transfer them to the police stations.
- Consider the risk levels by regions the Peruvian government updates the detail of risks by regions almost every 15 days, this implies immobilization and restrictions of vehicles everyday, or Saturdays and Sundays, depending on the alert levels.
- Transfers to and from the airport during the curfews are allowed with the boarding pass or e-ticket and in authorized taxis.



What should tour operators take into account in terms of customer expectations?

- Protocols
- Safety and health
- Consider only hotels with extreme sanitation measures
- Staff with capacity to handle possible positive cases: What is the protocol? What to do regarding contingency plans, testing, isolation, repatriation, contact with embassies?
- Consider extra transfers to laboratories for PCR tests, especially for the traveler's smooth return to the country of origin
- Have a list of possible quarantine accommodations (if needed)
- Weekly staff testing: guides, drivers, administrative staff
- Flexible schedules for travelers due to sudden changes in government regulations, as well as proper policies for changes and cancellation
- Include a travel insurance that covers Covid 19



Is it mandatory to use a mask in public in Peru?

Yes, it is mandatory to use a mask in public <u>all the time</u> in Peru. In fact, **double masking is recommended**. We strongly recommend to pack several disposable surgical and cloth masks, a plastic face shield and keep your hands clean all the time, as well as keeping social distance from everyone and avoid crowded spaces.



Is it mandatory to use a face shield in the airport?

According to the updated protocols, passengers must be double masked all the time in the airports. Face shields or safety glasses are optional.

To get into the airports you must show your ID card and passport (in case of international flights), your boarding pass (printed or electronic) or flight reservation.

For connections in Lima, the passengers that pass through Peru during the connection flights must only show the negative molecular test if the destination country demands it.

The passengers in connection flights must always wear double face masks and an optional face shield.

Please visit our website for more information about current restrictions: Peru.travel or contact our IPeru offices Whatsapp +51 944492314.



What do I need to show to travel to Peru?

- Tourists will be able to enter Peru by showing their negative molecular (PCR) test. The cost of the test will be covered by the passenger.
- <u>Sworn declaration.</u>

(The document can be completed with the passport number)



What do I need to show if I am travelling with children?

- Children <u>from 12 years</u> old should travel to Peru with negative molecular tests.
- Children <u>under 12</u> must carry a certificate of good health.



Do I need to show a molecular test in order to leave Peru?

It is not required to show a molecular test to leave Peru. However, each passenger is responsible for reviewing the requirements of the destination country. Travelers with signs and symptoms compatible with Covid-19 (two or more of the following: cough, malaise, sore throat, fever, nasal congestion, loss of smell, loss of taste, shortness of breath) will be diagnosed as suspected Covid-19 cases and will not be able to travel.



Do vaccinated people need to meet the same requirements to visit Peru?

Vaccinated people must show the same requirements upon arrival in Peru. You can take your vaccination record with you as an additional travel document. However, the protocols for vaccinated people who want to travel to Peru are still pending of an official announcement by the government.



Are there plans in Peru to ease the arrival of vaccinated people through a vaccination passport?

The facilities that will be given to people who have a vaccination passport have not yet been confirmed. The government will be in charge of announcing it if it is feasible.



Peru has a current travel campaign going on?

PROMPERU is currently promoting the "Awaken to Peru" international campaign which seeks to keep Peru in the top of mind of travelers and promote the intention of travel to Peru in the medium term (2021-2022) through deals, as well as to generate confidence by informing the implementation of health protocols in several regions, endorsed by the 'Safe Travels' seal of the WTTC (World Travel and Tourism Council).

In its first phase the campaign is directed to Mexico and United States.

Also, a local campaign was launched previously to promote domestic travel in Peru in order to start the tourism reactivation to certain regions of the country and with all the safety measures displayed.



Awaken to Peru





Sources

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