

What are the safety and health protocols that we use?

Our protocols are **quite strict**. Every day our collaborators go through a **disinfection process** that includes:



Temperature taking.



Disinfection of footwear
in the footbath.



Body disinfection
with alcohol spray.



Mask, gloves and
protective **glasses**.

We make sure that all our collaborators enter the hotel without any element that has had contact with the outside. In addition to this, our key positions are living in the hotel to avoid having contact with the outside and avoid any type of contagion.

For our clients we have implemented:



Mandatory social distancing in all public areas such as lobby, restaurant, gardens, hallways, etc.



Temperature measurement before entering the hotel and public area.



Shoe cleaning in the footbath.



Body disinfection with alcohol spray.



Physical and / or direct contact with the guest has been eliminated in all established care protocols.

For our clients we have implemented:



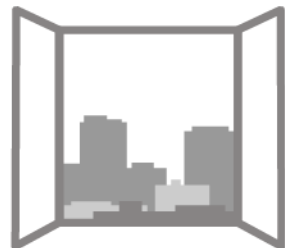
Masks and alcohol gel have been included as amenities in all rooms.



You will find **gel alcohol in all common areas.**



Increased cleaning frequency in common areas and rooms, with new, more efficient protocols.



Greater ventilation of fresh air in all the rooms of the hotel.



Spaces like swimming pool, gym and spa **have been temporarily closed.**